Courtesy CACO Duty (REPATS and Other ACDU Funerals)

NDW is responsible for providing transportation support to families attending funerals in our AOR, which includes Arlington National Cemetery.
This support consists of picking up the family and driving them from the airport to the hotel to the ceremony and return. This Courtesy CACO duty is (preferably) performed by a CACO trained, E6 or above, in Dress Uniform and a government vehicle.

These missions are usually multiple-day events requiring coordination by two or more RDOs

Every year we average about five Courtesy CACO missions, which the RDOs have handled.

Duty CACO (Death Notifications) For NDW HQ Personnel

Every command is responsible for having two or more trained CACOs to assist with the loss of their service member(s), including DOD Civilians\*. If the next of kin resides within 50 miles of NDW, then an NDW Duty CACO will make the death notification and assist with receiving benefits. Additionally, there is a need for another CACO to assist in guiding the command with its command responsibilities (Line of Duty Investigation, selecting an Escort, Inventorying Personal Effects, etc.). This duty is performed by a notification team consisting of a Driver, and a CACO trained E7 or above, and a duty Chaplain, if available.

NDW HQ personnel have been CACO trained to assist if we were to lose one of our own; this includes initiating the Personal Casualty Report, Making the NOK notification in our area, and handling the Command Responsibilities. The NDW CACO Instructions I is the guide to follow in these cases. The instruction and other help files are available on the CACO Resources Page.

\*Civilian HRO handles DoD Civilians' benefits; the CACO team would make a one-time condolences visit.

Duty CACO Notifications for NOK of members from commands outside our Region

These notifications are delegated to our Subarea Coordinators as outlined in the NDW CACO Instruction 1770.2F.

Lou Montoya